



Amber is a new way to buy power designed to **unlock the value of renewable energy** for everyone, by giving everyone access to wholesale prices

Amber allows customers to **save money by automatically shifting** their usage to times when cheap renewable energy is available

This is the fastest and cheapest way to reach 100% renewables

# Prices are cheaper when renewables are generating - but current market model does not enable customers to access these prices



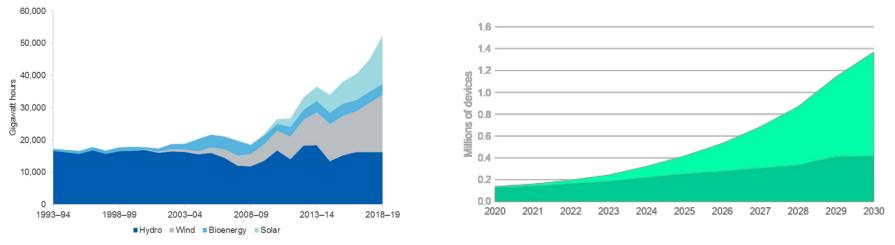


Under the current model customers, customers can't access the cheaper wholesale price of power when renewables are available in the grid

## The electricity market is being disrupted

Abundant supply from intermittent renewables means, cheaper prices but less control over supply...

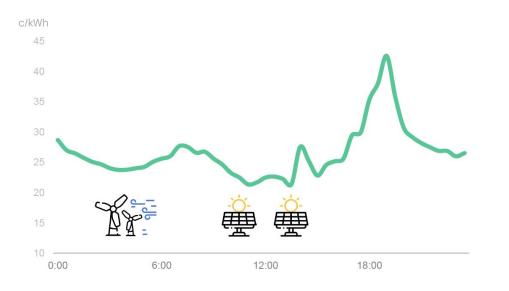
...Growing numbers of controllable devices make it increasingly possible to adjust demand to match supply



Home Batteries Electric Vehicles

Source: https://www.energy.gov.au/data/renewables; AEMO 2019 Electricity Statement of Opportunities. Based on the Central Scenario. Home batteries numbers based on assumed average sized battery of 10kWh

# So we reinvented retail electricity - direct access to real-time wholesale prices for a fixed monthly fee

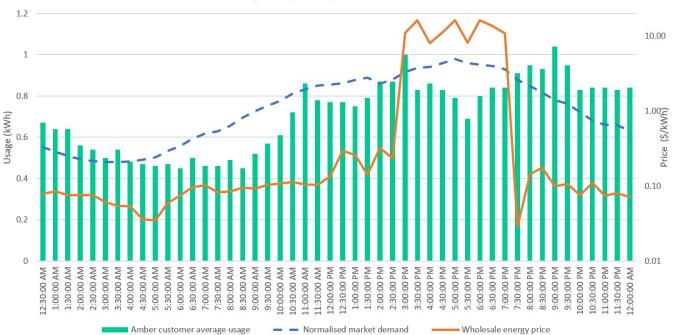




Customers save more by using power when cheaper wind and solar power are generating.



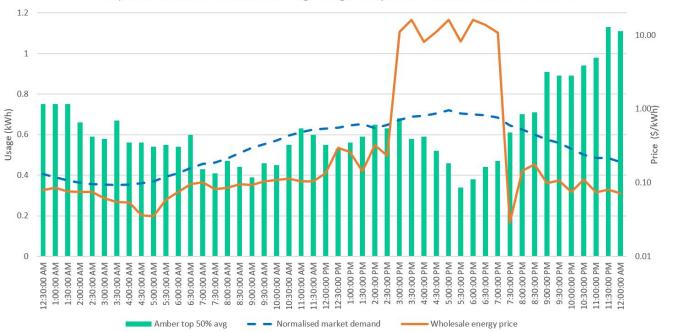
# And it's working: Amber customers reduce their demand materially during price spikes



Amber customers average usage compared to market 31/01/2020 in Vic

#### Notes Market demand has been normalized to equal usage in the hour before the price spike.

## The top 50% most engaged customers reduce their demand even further



Top 50% of Amber customer average usage compared to market 31/01/2020 in Vic

#### <u>Notes</u> Market demand has been normalized to equal usage in the hour before the price spike.

### Amber customers savings in SA for FY20



Amber wholesale price c/kWhAmber customers in the price - DMO

Average customer savings compared to retail reference price



Jul-19 Aug-19 Sep-19 Oct-19 Nov-19 Dec-19 Jan-20 Feb-20 Mar-20 Apr-20 May-20 Jun-20 Annual

Notes

Prices include GST

Based on actual Amber customer load profiles for FY20 for customers who were with Amber for the full 12 months in the SAPN region. Based on general usage data assuming all customers are on anytime network tariffs and are on Amber's carbon neutral tariff. DMO = Default Market Offer. DMO price calculated based on Amber's daily supply charge for a customer with 4000 kWh annual usage.

### Amber customers savings in NSW for FY20



Amber wholesale price c/kWhAmbeRetastelearscity reference price - DMO

Average customer savings compared to retail reference price



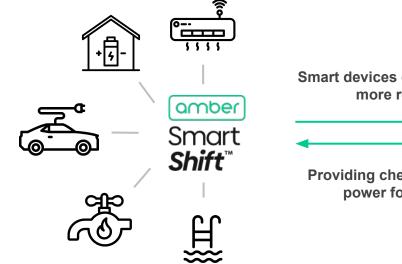
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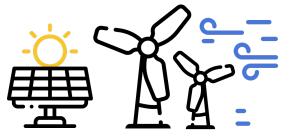
Based on actual Amber customer load profiles for FY20 for customers who were with Amber for the full 12 months in the Ausgrid region. Based on general usage data assuming all customers are on anytime network tariffs and are on Amber's carbon neutral tariff. DMO = Default Market Offer. DMO price calculated based on Amber's daily supply charge for a customer with 4000 kWh annual usage.

# Our vision: Millions of smart devices automatically using power when cheap renewables are available



Smart devices driving demand for more renewables

Providing cheaper and greener power for customers



# Currently running SmartShift<sup>™</sup> trial in SA with support from SA government

#### **Pool Pumps**



#### **Hot Water**



#### **Batteries**



Photo credit: https://www.poolsafeinspectionsvictoria.com.au/ https://www.theplumbette.com.au/plumbing/how-to-choose-the-right-hot-water-unit-for-your-home/attachment/hot-shower/ https://ausdroid.net/2020/09/07/our-tesla-powerwall-gave-us-a-lot-more-than-we-banked-on/

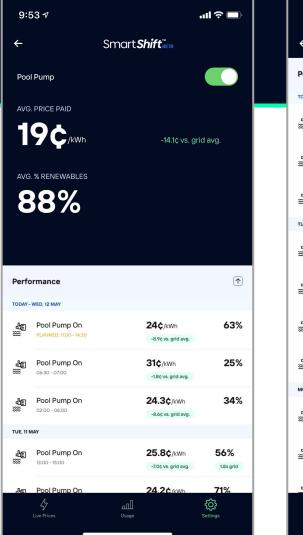
# Pool pump

### ~90 enrolled customers

SmartShift™ customers paid on average \$0.19/kWh for pool pumping

\$0.04 less per kWh than the average wholesale price of \$0.23 and \$0.14/kWh less than the implied Default Market Offer (DMO) price of \$0.3284/kWh

This equates to \$100 annual savings compared to wholesale prices and \$350 annual savings compared to the DMO



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÷	Smart <b>Shift</b> <sup>™</sup> RETA			
Perfo	ormance			$( \!$
TODAY -	WED, 12 MAY			
d∎ ≋	Pool Pump On Planned: 11:00 - 14:3	0	24¢/kWh -8.9¢ vs. grid avg.	63%
₩	Pool Pump On 06:30 - 07:00		31¢/kWh -1.8¢ vs. grid avg.	25%
d∎ ∭	<b>Pool Pump On</b> 02:00 - 06:00		24.3¢/kWh -8.6¢ vs. grid avg.	34%
TUE, 11 MAY				
48 ***	Pool Pump On 13:00 - 15:00		25.8¢/kWh -7.0¢ vs. grid avg.	56% 1.8x grid
₩	Pool Pump On 10:30 - 12:30		<b>24.2¢</b> /kWh -8.7¢ vs. grid avg.	<b>71%</b> 2.2x grid
d∎ ∭	Pool Pump On 09:00 - 09:30		25¢/kWh -7.9¢ vs. grid avg.	<b>39%</b> 1.2x grid
48 ***	Pool Pump On 02:30 - 06:00		23¢/kWh -9.8¢ vs. grid avg.	23% 0.7x grid
MON, 10 MAY				
.4∎ ∭	Pool Pump On 22:00 - 23:30		25.7¢/kWh -7.1¢ vs. grid avg.	<b>33%</b> 0.4x grid
d∎ ∭	Pool Pump On 21:00 - 21:30		24.9¢/kWh -8.0¢ vs. grid avg.	45% 0.6x grid
L.	Pool Pump On		25.6¢/kWh	56%
	4 Live Prices	LIII Usage		çõj Settings

# Hot water

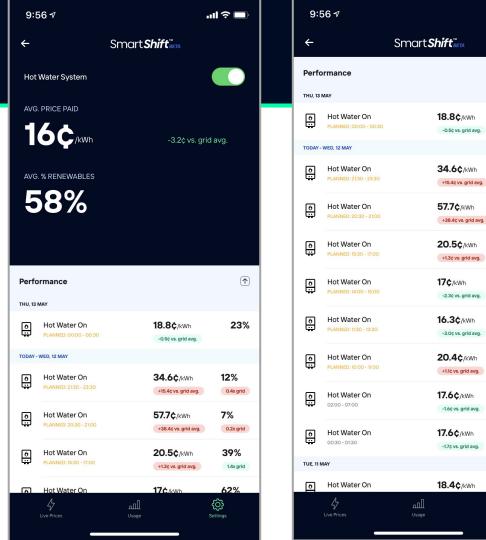
~150 enrolled customers

Smart shift customers paid on average \$0.0419/kWh for hot water

\$0.15/kWh less than the implied Default Market Offer (DMO) price of \$0.1924/kWh

This equates to \$550 annual savings compared to the DMO

Price Spike Event on 12th March 2021 -Amber SmartShift<sup>™</sup> hot water customers saving approximately \$5 for the evening in comparison to controlled load hot water customers not on SmartShift<sup>™</sup> program



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23%

12%

7%

0.4x grid

0.2x grid

39%

62%

63%

2.2x grid

2.2x grid

50%

33%

27%

23%

63

Settings

0.9x grid

1.2x grid

1.8x grid

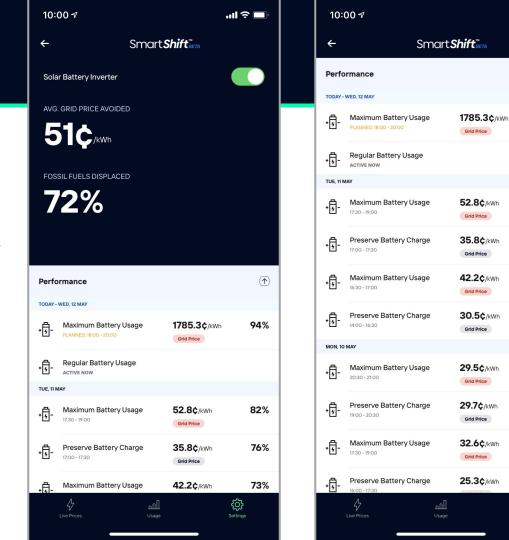
1.4x grid

# Battery

~15 enrolled customers

API integration with market leaders in Aus, aiming to add more

Price Spike Event on 12th March 2021 battery customers exported to the grid and earned up to \$78 during the single event



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94%

82%

76%

73%

53%

50%

40%

33%

12%

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Settings

## Real-life example - Heidi & Tim's pool pump



- Heidi and Tim have been an Amber customers since early 2020
- They have a 25 year old son still at home, and 2 daughters (with their families) living close by, both are Amber converts also!
- They joined SmartShift<sup>™</sup> 15 Sept 2020 with their pool pump, which pumps 8hrs/day (at any time day/night)

## Real-life example - Heidi & Tim's pool pump



- Joined SmartShift™ 15 Sept 2020
- Pumps 8 hours a day between midnight & midnight (ie no restrictions)
- Heidi used to pump every day from 20:00 00:00 & 02:00 06:00:
- The average price with NO SmartShift<sup>™</sup> is 22.2c/kWh
- The average price WITH SmartShift™ (ie what she paid) is 15.3c/kWh
- Her pump was using around 8.8kWh every day
- Estimated savings of 60c/day

### Next steps



Continue to onboard SA customers to beta product



Refine optimisation algorithms



Expand to other NEM states



Add additional device types





# amberelectric.com.au/talks